

General FAQ

Q: I noticed that in a few places on your website, it now says "Organic Skincare & Wellness for Women". Why is it now only for women?

A: Unfortunately I have had a couple recent events that have made me uncomfortable having male clients in such a private location. I have nothing against any of my previous male clients, and do feel that even men need good skincare and wellness! However, due to some personal concerns, I have chosen to no longer accept new male clients. I do apologize if this inconveniences or offends anyone. I would be glad to refer any male clients to a good colleague of mine. Please contact me for more information.

Q: How old do you have to be to receive skincare/waxing treatments?

A: Proper skincare should start at home when children are very young. The ideal age to begin getting facials and waxing is 18, although some start younger. Clients under the age of 18, however, will need to be accompanied by a parent or guardian.

Q: What method(s) of payment do you accept?

A: Effective April 25th, 2010, I will only be accepting cash and personal checks. Cash is preferred; however change is not always kept on-hand, so please plan ahead. If paying with a personal check, there is an additional \$25 fee for insufficient funds/returned checks. Checks also may not be post-dated. Full payment is due at the time of service.

Q: What hours are you open?

A: I work by appointment only and, when possible, will schedule your appointment at a time that is most convenient for you. I have taken clients on every day of the week, before the sun rises and after the sun sets! Just let me know what day and time is best for you, and I will do my best to accommodate.

Don't see your question?

Email it to me at lisa.roberds@skincaretherapy.net!

Go back to www.lmr.skincaretherapy.net/services.html.